

MANAGING QUALITY ASSURANCE IN A MEGA UNIVERSITY

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Quality has always been an issue in open and distance education (ODE), especially within mega open university context which is mostly intended to optimize the openness, flexibility and accessibility of the the system. Implementation of such intentions within a university with about 630 thousand students who are spread throughout the wide archipelago needs a strong management of a quality assurance (QA) system. The system which will help the university management monitor and ensure that all planned programs are carried out seamlessly and lead to high quality teaching and learning process and to the achievement of quality outputs. The presentation will share the experience of Universitas Terbuka (Indonesia Open University)in developing and implementing its comprehensive internal QA system.

*Revised and integrated version of two previously published papers: Quality assurance in a mega-university: Universitas Terbuka (by T. Belawati, A. Zuhairi & I G.A.K. Wardani) & Quality Assurance in Distance Teacher Education: The Experience of Universitas Terbuka (by T. Belawati & I G.A.K. Wardani)